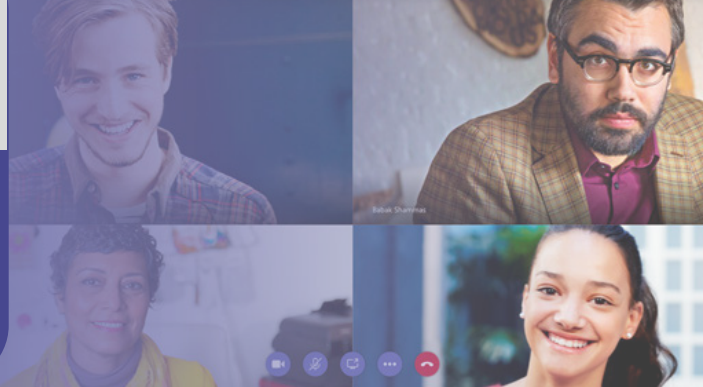
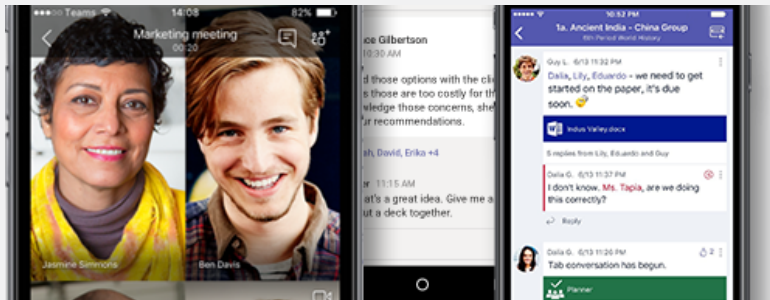


"To help our customers embrace digital transformation by enabling quality information technologies that are essential to business success."



Solution Overview

Alliance Business Technologies has launched the long-awaited Teams Voice Calling. Microsoft Office 365 Phone System enables call control and PBX capabilities in Office 365, effectively replacing your on-premise telephony hardware. Pair it with Direct Routing and your users will get full calling capabilities in Office 365. Microsoft Teams will now give your team built-in access to everything they need right in Office 365.



To deliver this solution Alliance Business Technologies has partnered with Switch Connect, a leading and respected Global Unified Communications provider. Switch Connect's ability to deliver an advanced Teams calling solution ensures you have everything needed for a completely cloud-based Microsoft Business Voice solution.

To learn more about how our IT services can help drive your business, call **1300 705 062**, email us at sales@abtechnologies.com.au, or visit our website at www.abtechnologies.com.au.

Pre-Requisites

- Microsoft Teams is currently deployed with best practice policy.
- Licensing Requirements: Microsoft 365 - Business Premium, Enterprise E3 or E5.
- Business Network and Internet must meet Teams Calling minimum requirements.

ABT Microsoft Snapshot

- Gold Collaboration and Content
- Gold Cloud Platform
- Gold Cloud Productivity
- Gold Small and Midmarket Cloud Solutions
- Gold Datacenter
- Silver Enterprise Mobility Management
- Silver Application Development
- Silver Data Analytics

Gold
Microsoft Partner



Key Features

✓ Enterprise cloud calling



Give people the calling features they need to get business done. Get consultative transfers, music on hold, call park, and cloud voicemail in Teams.

✓ Collaborative calling experiences



Deliver great collaborative experiences as part of Phone System in Microsoft Teams with features such as group call pickup, delegation, and shared line appearance.

✓ Customer support experiences



Help ensure every customer is answered and routed to the right queue with cloud auto attendants and call queues in Phone System.

✓ Global administrative experiences



Administer and monitor your calling in Microsoft 365 with the Teams admin center and call quality dashboard. Save time for your IT professionals with a centralized experience.

✓ Security and Compliance



Teams is integrated into Office 365, which means its features the enterprise-grade security and compliance you need.